

DIVERSIFIED

safely
home

WI-FI POLICY

Diversified Transportation is pleased to provide our passengers with Wi-Fi service on board our motorcoaches.

A few important tips:

1. The speed of the wireless network can depend on a number of variables, including the number of passengers using the network.
2. Due to a change in signals in certain areas, passengers may experience temporary interruption in service. Please be patient and try to reconnect. Unfortunately this interruption is out of our hands.
3. If you have problems with the Wi-Fi service, please email info@dtl.ca so we can report the problem to our technical support team for investigation. We are not able to troubleshoot via Social Media (Twitter, etc.).
4. Streaming media content or downloading movies or videos may slow down your Wi-Fi access, as well as the service for other passengers, so we ask that you refrain from visiting sites that provide such services.
5. To help ensure best access and performance for all Diversified Wi-Fi users, we reserve the right to limit access to certain web sites and limit bandwidth when necessary.

Please note: *The speed and stability of the connection may be affected by our service provider, as well, how our passengers use the service. Please do not stream audio or video, or use any applications that use excessive bandwidth that may affect the user experience of other passengers onboard who wish to use the Wi-Fi service as well.*

~ Revised February 2017 ~