

DIVERSIFIED

safely
home

LOST AND FOUND POLICY

Diversified Transportation is committed to providing a positive passenger experience for all our riders. Our employees endeavor to reunite passengers with found items whenever possible, however the company does not assume responsibility for the loss of or damage to personal items or luggage left on any of our vehicles.

We will store found items for a reasonable time period to provide owners the opportunity to contact us. All items will be held for 30 days and if not claimed, will be disposed of as per our policy.

Items of value (i.e. wallets, cellphones, electronic devices, etc.) will be held at the 920 Operations Centre in Taginova Industrial Park. Please call in advance to arrange pick up of your item. In certain instances your found item may be held at one of our other locations. By calling ahead we will be able to make sure your item is at the correct location for pick up. Please note, our Lost and Found department is not open 24/7.

Lost and Found contact information: Call 780-743-2244. Press "0" for a live operator or # 3 to leave a message. You can also email us at: info@dtl.ca. All messages and emails will be addressed and you will be contacted by phone or return email.